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## CANCELLATION POLICIES

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Updated: January 5th, 2024

Cancellations are an inevitable part of competitive Freeride. This season 6000+ athletes will attend 150+ events hosted in alpine mountain environments subject to severe and variable weather and snowpacks. There are three types of cancellations:

- (1) Individual Athletes canceling a single event registration
- (2) Entire Event Cancellation/Postponement
- (3) Membership Cancellations

Each of these cancellation types requires definition as to the refund process and amount. The policies outlined below will create transparency for our Athlete and Event Organizer groups, and standard practices for the IFSA Admin Team.

### INDIVIDUAL ATHLETES CANCELING A CONFIRMED EVENT REGISTRATION

#### Case 1: Injured/Sick Athletes unable to compete

In the event that an athlete becomes sick or injured, they are eligible for a full refund less the nonrefundable fees taken at the time of athlete confirmation (87% of registration costs). In this case, the athlete must submit proof of injury/sickness within 24 hours of the event completion.

For all 1\* and 2\* events, please submit proof of injury/sickness to the local Regional Series Director.

For all 3\* and 4\* events, please submit proof of injury/sickness to the IFSA ([support@ifsafreeride.org](mailto:support@ifsafreeride.org)).

## Case 2: Junior U12 & Friendly Events

Registration for these events is run entirely by timestamp, on a timeline defined by the Regional Series Director (4-8 weeks before the event).

Pre-Confirmation: Athletes may cancel anytime they are on the waitlist (pre-confirmation) with no charge.

- Athletes who cancel their registration more than two weeks before a competition will receive a 50% refund. This covers the nonrefundable fees as well as the additional work required by the IFSA, RSD, and EO's to cover the loss of funds and athlete starts.
- Athletes who cancel within two weeks of a competition will receive no refund.

## Case 3: Junior 1\* and 2\* Events

Registration for these events is run 50% timestamp, 50% seed, on a timeline defined by the Regional Series Director (4-8 weeks before the event)

Pre-Confirmation: Athletes may cancel anytime they are on the waitlist (pre-confirmation) with no charge.

- Athletes who cancel their registration more than three weeks prior to a competition are eligible for a full refund less the nonrefundable fees taken at the time of athlete confirmation (87% of registration costs)

- Athletes who cancel their registration between three weeks and two weeks before a competition (more than two weeks) will receive a 50% refund. This covers the nonrefundable fees as well as the additional work required by the IFSA, RSD, and EO's to cover the loss of funds and athlete starts.
- Athletes who cancel within two weeks of a competition will receive no refund.

### **Case 4: Junior 3\* Events**

Registration for these events is run 100% by seed. 90% of the fields are confirmed in early December, and the final 10% of each field is confirmed three weeks prior to the competition.

Pre-Confirmation: Athletes may cancel anytime they are on the waitlist (pre-confirmation) with no charge.

- Athletes who cancel their registration more than three weeks prior to a competition (before the final 10% confirmation) are eligible for a full refund less the nonrefundable fees taken at the time of athlete confirmation (87% of registration costs)
- Within Three Weeks of Competition, and after the 10% is confirmed: athletes who cancel within three weeks of a competition will receive no refund.

### **Case 5: Adult 1\* Qualifier & Friendly Events**

Registration for these events is run entirely by timestamp. Registration for these events open 6 weeks prior to the competition, and close three weeks prior to the competition.

Pre-Confirmation: Athletes may cancel anytime they are on the waitlist (pre-confirmation) with no charge.

- Athletes who cancel their registration more than two weeks before a competition will receive a 50% refund. This covers the nonrefundable fees as well as the additional work required by the IFSA, RSD, and EO's to cover the loss of funds and athlete starts.
- Athletes who cancel within two weeks of a competition will receive no refund.

### **Case 6: Adult 2\* & 3\* & 4\* Qualifier Events**

Registration for these events is run 100% by seed. Registration opens six weeks prior to the competition, and closes three weeks before the competition.

Pre-Confirmation: Athletes may cancel anytime they are on the waitlist (pre-confirmation) with no charge.

- Athletes who cancel their registration more than two weeks before a competition will receive a 50% refund. This covers the nonrefundable fees as well as the additional work required by the IFSA, RSD, and EO's to cover the loss of funds and athlete starts.
- Athletes who cancel within two weeks of a competition will receive no refund.

### **Case 7: Challenger Series and Junior Freeride Championships**

These events are non-refundable due to the tight turn around and limited number of participants.

## **EVENT CANCELLATION/POSTPONEMENT AND REFUND**

Cancellation policies are established at the discretion of each individual Event Organizer for IFSA Events.

**Scenario 1:** If the event organizer must cancel the event due to lack of snow or poor conditions prior to the arrival of the riders, the event organizer MAY refund a portion of the registration fee to each rider. Funds may be withheld to cover transaction fees and various event expenditures.

**Scenario 2:** If the event organizer must cancel the event on the scheduled day because it could not be held during the weather window due to bad weather or other circumstances, registered riders will not be refunded. This is because the Event Organizer has compensated judges, employees, ski patrol, event staff, paid for awards and swag, and absorbed the cost of discounted lift tickets.

**Scenario 3:** If an event organizer must postpone or reschedule the event, any rider who must cancel their registration because they are unable to attend the new event date will receive a partial refund (minus the nonrecoverable transaction fees). If the event is postponed, all registered riders will be admitted to the rescheduled competition. Any remaining spots will be filled from the waiting list. If the rescheduled event is not yet full, registration will reopen.

### **IFSA AND REGIONAL MEMBERSHIP CANCELTION POLICY:**

The IFSA is a nonprofit 501c3 that operates on membership fees. We offer events across North and South America. We do not give refunds if you didn't get into the event you hoped for or that you can no longer attend, as we have over 150 events that are available for all athletes. Before purchasing a membership, please consider that with the continued growth of our sport, you may not get into the competition closest to your home.

We do give refunds for injuries that have occurred **before your first comp of the season**. Please email your Regional Series Director and the IFSA within 24 hours of your injury/sickness for a refund (minus processing fees).